



Somali Adult Social Care Agency

# Annual Report

1<sup>st</sup> April 2022 to 31<sup>st</sup> March 2023



## Chairperson's Report

It's a pleasure to present SASCA's annual report for the financial year 2022-3 and to thank:

- all trustees, paid and volunteer staff and service users;
- our funders, especially Manchester City Council.

We were open throughout this year. Client numbers hit an all-time high and have continued to rise since. The reasons are a mix of:

- the "Cost of Living Crisis" hitting everyone hard – not just prices in the shops but austerity which has seen cutbacks in all sorts of public services.
- us getting better at dealing with more cases by improving systems, more training and by developing really useful links with other more specialist agencies like GM Law Centre, GM Tenants Union.

We know our clients, most of whom have difficulty with spoken and written English, much prefer face to face help. So, our open drop-ins are always busy with queues.

From 1 April 2022 to March 2023, we directly helped 2776 clients That's 1210 more than last year (although we were locked down for the first 3 months of 21/22).

We help people from all over the City of Manchester - with welfare benefits, housing repairs and rehousing, debt, council tax, getting access to all sorts of vital services like health and simple

(unaccredited) information and signposting on immigration.

Experience shows:

- us helping one person face to face usually means that a whole household benefits.
- one case may involve many days' work spread over months.

Sometimes we help someone just by explaining what a simple letter from an agency means or helping them make a phone call. These may seem very simple issues but not dealing with them can lead to catastrophes like losing a tenancy, court action etc.

We are very proud of our recent achievements, including:

1. delivering two mental wellbeing projects, under the guidance of Roda Segule who is a trained counsellor. Its combination of groupwork (mornings) and 1:1 counselling (afternoons) on Thursdays is proving very popular and has been refunded by the Lottery;
2. used some reserves to appoint Fatima Qassim our first ever Administrator to improve our systems as well as giving clients basic information;
3. A well-deserved Spirit of Manchester Award for Mohamed Egeh our longest serving Trustee

***Anya Ahmed, Chairperson***

Please turn over for more....

## Money

Our new Accountants are Moffats Partnership of Sibson Road, Sale M33 7RR. If you want to see the full accounts as approved by SASCA's Trustees, please email me at [info@sasca.org.uk](mailto:info@sasca.org.uk) . What follows is a Summary of Accounts for 1 April 2022 to 31 March 2023.

### INCOME:

£69,762

(mainly grants from MCC, Lottery Awards for All, NHS & others. And compared with £65,363 in 21/22)

### EXPENDITURE:

Wages & employment costs £36,222

All other costs £33,005

TOTAL EXPENDITURE: £69,227

(compared with £53,991 in 21/22)

All our money is earmarked for necessary expenses such as wages and office bills. Our costs are going up. And we have decided to use some reserves to recruit an admin/finance officer (while we apply for funds to extend the post). Please get in touch with me if you would like to make a one-off or regular donation. We urgently need to boost our income. If you can make a declaration that you are a UK taxpayer we can claim 20% extra from the government in "gift aid".

**Ahmed Mohamed, Treasurer**

Somali Adult Social Care Agency

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## SASCA's busy people

(since 1/4/22)

### **Board of Trustees:**

Anya Ahmed, *Chairperson*

Lorna Chesterton, *Secretary*

Ahmed Mohamed, *Treasurer*

Mohamed Egeh,

Hassan Cumar,

Dave Porter

Mohamed Hassan,

*co-opted:* Roger Bysouth

### **Paid staff:**

*Advisors:* Mawliid Nuur; Abdinassir

Sugulle; Abdulahi Ali; A Mohamed

*Mental Health Counselling:* Roda Segule

*Administration:* Fatima Qassim

*Outreach:* Su'ad Hassan

*Cleaning:* Najma Mohammed

### **Volunteer staff:**

Paul Morris; Ahmed Abdulahi ; Ibrahim

Ahmed; Hana Mohamed; Rashid Ali;

Mohamed Abukar; Mohamed Mohamud;

Isho Omar – plus paid staff doing a lot

more than they're paid to – and trustees

including Mohamed Egeh and especially

Ahmed Mohamed, busy all the time we're open and when we're not!

**KEEP UP TO DATE WITH SASCA**

**Sign up for our fortnightly e-newsletter by emailing**

**[info@sasca.org.uk](mailto:info@sasca.org.uk) with "please subscribe me to e-news"**